



Green
INSURANCE GROUP



**A Refreshingly Different Accident
Management Service**



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Green Roadside

Is not just there for the non-fault claim, but is there to provide a unique service when, the more common, fault incidents occur.

At the roadside 24/7 anywhere in the UK we will do our best to get your drivers needs addressed; the vehicle recovered from the scene (if needed) and most importantly try and control any potential third-party claim.

Green Roadside

If you are lucky, insurers may sometimes offer a courtesy vehicle when one of your drivers has an accident; however, it is unlikely to be suitable for commercial use and very often only offered in non-fault incidents.

Our service provides your driver with a comparable (excluding modifications and fitted equipment) vehicle whilst your vehicle is undrivable and being repaired regardless of fault. We also offer the same service for up to 14 days, in the event of a theft claim. Replacement hire vehicles offered include a small, medium or large van (up to 3.5T); with LWB or SWB options, as well as a range of different cars.

This will be made available to your driver at the scene, or where the vehicle is recovered to, our key objective is to get your driver back doing what they should be doing with the minimum of fuss. Vehicles are collected and returned FOC when the repair is complete to fit in with your drivers needs, if necessary outside office hours..





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In fault incidents stopping the third party claim from escalating plays a massive factor in reducing future premiums. When a third party reports an incident directly to their insurer, the claim will probably be dealt with by an accident management Company, who unfortunately are renowned for inflating third party costs in non-fault incidents, as this is the only way that they can make their money.

Our claims team will try and stop this happening by offering the third-party attractive services at the scene to help them get back to where they were, before the accident happened, with the minimum of fuss.

If we are successful in capture, then we fast track any third-party repair to reduce the key to key time (time that any replacement vehicle is needed)

Our claims team will manage the claim process, including establishing liability and authorisation of repair, always keeping you in the loop.

We work to ensure your repair gets the priority it needs and is returned to your fleet as quickly as possible.

Innovation

Green Roadside users get free of charge use of a smart phone application (iOS and Android), that streamlines the reporting process and ensures your drivers capture all the correct information when incidents happen. Its simple to use and available in a selection of different languages.

More frequent users of the service will be able to access an online shared area, where information on all incidents can be viewed and dash cam or telematics information can be shared.

This service is provided to Green Insurance Group policy holders for an annual fee per vehicle of only £15, speak to your account manager today about Green Roadside and rest assured that your employees will keep working, even when their vehicles can't.





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Your repair will be undertaken by one of our network of approved repairers, who have been selected for their quality of work and reputation. All of them are compliant to the industry BS 10125 standard.

Your repair will not be processed like one of the claims submitted through the Insurers network, where the repairs must be processed in a chronological order, resulting in well documented delays and the sheer volume of work has been known to create quality issues



Involved in An Accident

Call 0330 058 3390

Call Us

**CONTACT US TODAY ON THE SAME NUMBER FOR
DETAILS OF HOW TO DOWNLOAD OUR ROADSIDE SMART
PHONE APP, OR TO REQUEST WINDSCREEN CARDS AND
WALLETTTS**